

Thank you for your email and for bringing these concerns to our attention.

Firstly, we would like to clarify that the shed in question was immediately removed following the council's prompt instruction. We have fully complied with all requirements and have taken every necessary step to ensure adherence to local regulations.

Secondly, we believe that some of the statements made in the recent complaint are exaggerated and subjective. The small flower space divider referred to does not require planning permission, as it is purely decorative and not a structural installation.

Throughout our entire operation at this location, there has never been any instance of noise or nuisance originating from our premises. As responsible traders, we maintain a peaceful and respectful environment for our customers, neighbours, and the wider community.

Furthermore, the claim that we intend to extend our trading or alcohol consumption area to the parking space at the back of the property is entirely unfounded and speculative. We have never considered, discussed, or planned any such activity.

It is also important to note that we have never placed tables or customer seating directly in front of any neighbouring doors or windows. All our activities remain strictly within our approved and designated trading area, and the necessary permits have been secured before any action was taken.

Finally, it is unfortunate that despite our efforts to operate responsibly and compliantly, we have been subjected to what we perceive as unwarranted hostility and discriminatory treatment. We are committed to maintaining professionalism, upholding community harmony, and engaging respectfully with all parties.

Kind regards,
John Belmonte